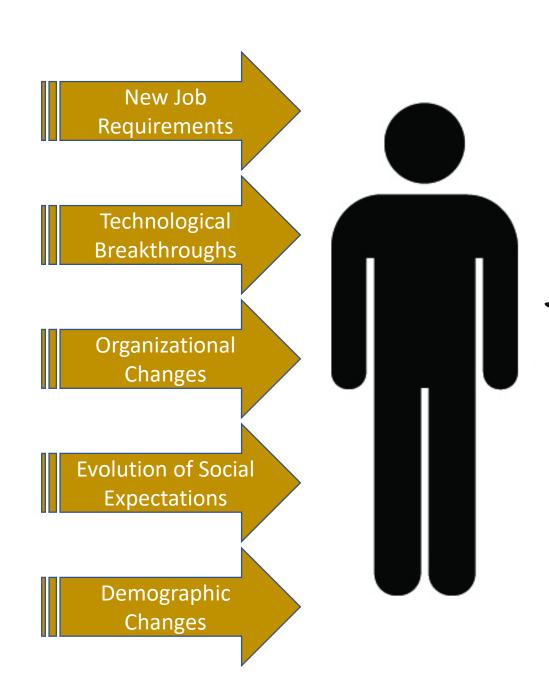
Topic No. 11: Human Resources and Education



? Most of the job descriptions of 2040 and 2070 will include requirements and missions that **do not exist today**. The jobs themselves might not even exist yet.

At the 2040 and 2070 horizons, freshly graduated young professionals might have to already start learning **new skills** as workers did at the end of the 20th century with IT.

Change management will be part of regular operations.

There will be a growing need for continuing education programs as well.

Few universities in the world offer **airport-specific programs** to prepare the industry leaders of tomorrow. They develop programs through innovative teaching (e-learning, onsite training and remote campuses) to meet the demand.

Most of airports and local agencies/govt. will not get and retain highly specialized experts able to master **new critical tasks** out of the core business of airports. There will need to outsource.

Our world cannot afford **discriminations and biases**. Gender-based discrimination alone costs up to 12 trillion USD for global economy – 16% of global income. Let's close these gaps.

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