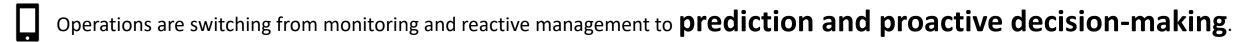


Topic No. 8: Operational Performance and Resilience





- **Collaboration** is breaking down barriers between all the stakeholders and significantly enhancing operations.
- Airports will benefit from integrated airport operations management that is becoming an industry standard.
- The adverse impact of individual airports on capacity and delay of the whole aviation systems will be **monitored**.
- Airports and networks are **increasingly sensitive** to disruptions and shall be more resilient to adverse conditions.
- Climate change impacts airports and flight operations. Both OPEX and CAPEX will rise in consequence.
- We are increasingly relying on **Systems**. We shall train the operations community to operate without them as contingency plan.

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